

PremierTours&Travel Global

Expertly Done Culinary & Wine Travel to Provence Provençal Flavors of Aix-en-Provence & the Luberon with a Chef Featuring Expert Host Chef José Gutierrez

May 9-17, 2025 (Depart USA May 8, 2025)

From \$8299 per person (Double Occupancy); Single supplement \$2000 per person

HIGHLIGHTS OF YOUR DAY-BY-DAY IN PROVENCE

Day 0 — USA — Marseille

Overnight flight from the USA to Marseille, France.

Day 1— Marseille — Aix-en-Provence

Arrive in Marseille, France. Our private driver will meet you and escort the group from the airport to the 5* **tour accommodations** upon arrival.

Enjoy time at leisure until you connect for the official tour to begin. Enjoy a welcome drink in the hotel gardens to get acquainted with your fellow travelers **followed by a Welcome Dinner with Chef José Gutierrez.**



Day 2 — Aix-en-Provence

Following your breakfast, depart the hotel to enjoy a **guided walking tour of the old town and market in Aix-en-Provence**, founded by the Romans in 103 BC. Aix-en-Provence is a university city in the Provence-Alpes-Côte d'Azur region of southern France. It was the birthplace of Post-Impressionist painter Paul Cézanne. The white limestone mountain Sainte-Victoire overlooking the city, as well as the surrounding countryside, were frequent subjects of his works.

Aix-en-Provence is called the city of a thousand fountains and is known for its colorful market, which will be in full swing. Discover the vegetables and fruits, cheeses, herbs, olive oil, and all the flavors of Provence in the center near Cours Mirabeau. Following your guided tour, enjoy

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lunch with the group at a local favorite before spending the balance of your day at leisure exploring this beautiful city.*

PLEASE NOTE: *Should you want something other than wine with your dinners in Provence, please feel free to purchase other beverages while in Aix-en-Provence or while visiting the different villages, such as Gordes. Also, personal bathroom toiletries are not included at Villa Fontblanche.*

Day 3 — Aix-en-Provence — Isle sur la Sorgue — Gordes

Following breakfast, depart for your **authentic Provençal villa** set in the valley below the hilltop village of Gordes. Enroute, stop in the charming village of **Isle sur la Sorgue**. L'Isle sur la Sorgue is one of those places in Provence that one has to see. This "island city" lies at the foot of the Vaucluse plateau in the plains of Comtat Venaissin. It's known for its antiques stores and weekend markets, plus waterwheels on the Sorgue river. Enjoy a **guided tour** of this enchanting village followed by time at leisure to explore the market, which is in full swing today.

Embark on your final stretch to Villa Fontblanche where you will have some time to refresh and relax before enjoying **lunch on the terrace with Chef José**. This afternoon, enjoy a **wine tasting with our favorite local Sommelier to introduce you to the wines of Provence**. This will be followed by our **first Chef's dinner** — for which you can help with preparing as much (or as little) as you wish.

PLEASE NOTE: *The villa is an authentic Provençal hamlet that has been converted into a single mas (country estate). Therefore, there are various hallways, pathways, and stairways connecting what were small houses / living spaces. **Room sizes vary as do bathrooms, e.g., a large bedroom has a large dedicated bathroom across the hall while a smaller bedroom has a dedicated bathroom ensuite; some bathrooms have showers and some have tub/showers. If you have any mobility issues that have not been shared, please notify us immediately.** In addition, the stonework is all hand laid by local artisans throughout the years, which can be uneven much like historic cobblestone streets in the villages. It is a comfortable, peaceful environment much like the Provençal style of living and we hope you feel at home to enjoy it and the grounds and views. We do suggest comfortable walking shoes (closed toe shoes) both inside and outside of the mas.*

Day 4 — Gordes — Châteauneuf du Pape — Gordes

Depart for **Châteauneuf du Pape and your day of wine tasting**. In the 14th century, Pope Jean XXII chose Châteauneuf as the location for the summer residence, and then decided to plant vines on the stony land that surrounded their landholdings. Today, the Châteauneuf du Pape appellation has strict controls to ensure that the 55 vineyards produce extremely fine wine. The first vineyard will introduce you to the magic of the wines of Châteauneuf du Pape **with a wine tasting**. Following, **visit a favorite vineyard for a special cellar tour, tasting, and luncheon**. Soak up the history and know-how that have made the reputation of this Châteauneuf du Pape

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estate since its creation in 1923. For the grand finale, enjoy a final tasting at a long-established wine estate and part of the historical heritage of Provence, before returning to the villa.

Rest and refresh before assisting with the evening's Chef's dinner.

Day 5 — Gordes

Spend the morning in beautiful, medieval Gordes, departing the villa at **9:30 AM**. Enjoy time to **explore the market of this hilltop village** and meander through the vaulted, arcaded lanes that reveal the town's many charms. Visit the **Caves du Palais Saint-Firmin** in Gordes at your own pace. The Caves boast a variety of artistic features, provide evidence of life in Gordes (listed as one of France's most beautiful villages) from the Middle Ages onwards, and offer visitors a



wonderful opportunity to immerse themselves in the history of this mysterious, semi-troglodyte world. Moving from room to room, visitors will learn all about the history of the place and the know-how associated with the oil production process.

There will be time for lunch at leisure in Gordes during the day. Finally, depart Gordes to visit nearby Abbaye de Senanque, a Cistercian abbey renowned for its spectacular lavender fields (in season). **Enjoy a guided tour** through one of the purest examples of the primitive Cistercian architecture at your own pace. Admire the abbey church, the old dormitory, the cloister, the boiler room, and the chapter room, built in the 12th and 13th centuries.

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Return to Fontblanche for time at leisure in advance of the evening's **Chef's dinner**.

Day 6 — Gordes — Salon de Provence — Gordes

Today, depart for **Salon de Provence**, situated in the Bouches du Rhône department, between the Alpilles, Luberon, Camargue and the region of Aix en Provence, Salon de Provence likes to keep one guessing and its heart seems to waver between tradition and modernity. Its history is reflected in the architecture of the old town center and the soap-makers' quarter, on the fertile plain of the Crau and also in the sky where you can see the aerobatic formations of the famous Patrouille de France.

Bask in Provençal living as you **stroll through the local market** place, brimming with fresh produce, fragrant herbs, and seasonal specialties as part of a **guided walking tour**. Meander the narrow streets, discovering what makes this village so vibrant. A visit to Salon would be incomplete without a visit to a **master soap maker** to discover the art and science of creating these world-renowned Marseille soap, a cult product of Provence made in cauldrons in Salon de Provence, in accordance with the traditional "Marseillaise" method. Enjoy time at leisure for lunch.

Enroute to the villa, visit an olive oil artisan with its traditional terraced olive groves and mill for a tasting of their artisan Provençal olive oils. Return to the villa for time at leisure before this evening's **Chef's dinner**.



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Day 7 — Gordes — Avignon — Gordes

Today, depart for **Avignon**, a city in southeastern France's Provence region that is set on the Rhône River. From 1309 to 1377, it was the seat of the Catholic popes. It remained under papal rule until becoming part of France in 1791. This legacy can be seen in the massive Palais des Papes (Popes' Palace) in the city center, which is surrounded by medieval stone ramparts. To gain a sense of the breadth of this city, enjoy a **guided panoramic trolley tour of Avignon followed by a guided walking tour**. Take time to explore at leisure for lunch and shopping as preferred. Meet up with the group for a **guided visit to the Palais des Papes**. Return to the villa to refresh and relax before this evening's dinner.

Enjoy an exclusive **dinner with a local Provençal Chef at the villa tonight. Chef will be creating regional dishes for your enjoyment.**



Day 8 — Gordes — Bonnieux — Menerbes — Gordes

On your final day in the Luberon, set off from the villa for a **guided visit to the hilltop villages of Menerbes and Bonnieux**. Menerbes has always been a beloved village in the Luberon and made more so by the book, *A Year in Provence*. An artist haven, Menerbes has a peaceful atmosphere and typically Provençal art de vivre. Bonnieux has an enviable position on the north side of the Luberon mountain, spilling down a hillside where the Grand Luberon and the Petit Luberon intersect providing spectacular views across the valley. Enjoy your final market day in Bonnieux before returning to the villa. **A picnic lunch at Fontblanche awaits today.**

Following, spend time packing for your departure tomorrow morning. This evening, depart at for a special farewell dinner in Gordes.

Day 9 — Gordes — Marseille — USA

Say au revoir to Provence this morning. A private driver will escort you from Fontblanche to Marseille airport or the Avignon TGV station as follows:

About Chef José Gutierrez



Chef José Gutierrez is a world-class culinary master chef living and working in Memphis, Tennessee. Chef José Gutierrez invites you to enjoy a culinary experience at his French-American Bistro-style restaurant, River Oaks. Chef José Gutierrez's exceptional culinary creativity can be traced to his French heritage and Southern influences. Although native to France with Spanish roots, Chef José has been a Memphis resident for over 30 years and hence, has become a true Southerner. He was born in Provence, France and began his culinary career at the Professional Culinary School in Manosque,

France. After school, he worked under the direction of several esteemed chefs and then trained with the celebrated chef Paul Bocuse, creator of Nouvelle Cuisine.

At the age of 22, he moved to Houston, Texas, to serve as chef de cuisine at Restaurant de France at the Meridien Hotel.

Two and half years later, in 1982, he began what turned out to be a distinguished, unparalleled 22-year career in Memphis, TN at the world-famous Peabody Hotel's Chez Philippe.

Here, Chef José held extravagantly themed dinners like the Celebration of Cristal Champagne (traditional champagne of Russian czars), where he created an 18-course menu based on an original 25-course menu from 1872 that Russian Grand Duke Alexei Romanov savored when he visited Memphis.

*IMPORTANT INFORMATION: Itinerary subject to change. Premier Tours & Travel reserves the right to modify programs and itineraries (including arranged sightseeing, accommodations, dining experiences, aircraft, trains, vessels, and so forth) at any time due to unforeseen circumstances or circumstances beyond Premier Tours & Travel's control, including force majeure. In the instance our Expert host cancels due to unforeseen circumstances, Premier Tours & Travel has the right to substitute another Expert host, such as a chef, in such an emergency (timing allowed) and/or the tour will continue in its entirety. Every effort is made to operate our itineraries as planned but alterations may need to be made after the final itinerary has been issued. Airfare is not included. Deposits are utilized to secure services on your behalf and are nonrefundable. Deposits are transferrable to a future Expertly Done Culinary & Wine Travel tour. **Wine is included at chef's dinners and lunches as noted otherwise alcoholic beverages are the***

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responsibility of each adult guest. Guests are limited to one carry on and one checked baggage and will be responsible for any additional fees charged for additional luggage. Please see Key Items to Know Before You Leave Home attached.

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EXPLORING THE FLAVORS OF PROVENCE

May 17-25, 2024 September 20-28, 2024 October 11-19, 2024

From \$7899 Per Person; Double Occupancy; Single Supplement \$1,800; Limited to 18 passengers

To confirm your reservation for Provencal Flavors of Aix-en-Provence & the Luberon, please complete and return this form with a \$1000 nonrefundable deposit and payable to Premier Tours & Travel, Inc.* Please send completed form and payment to Premier Tours & Travel, by mail: 10729 C Ocean Highway 17, Pawleys Island, SC 29585; or call 843.237.9903 to make a deposit payment by credit card** and email completed form to kelly@premiertravelsc.com.

Participant #1

Full Name as it appears on Passport

Address

City

State

Zip

Telephone (home)

Telephone (cell)

Email

Participant #2 (if applicable)

Full Name as it appears on Passport

Address

City

State

Zip

Telephone (home)

Telephone (cell)

Email

Hotel Room Preference:

Two Single Beds One Queen Bed King Bed

All ground transportation, taxes, and service fees are included in your program package. Gratuities are not included.

WOULD YOU LIKE TRAVEL INSURANCE: YES NO *Premier Tours & Travel suggests travel insurance.*

PAYMENT METHOD

Please charge my credit card for the amount of \$ _____ Enclosed is a check for \$ _____

AMEX MasterCard Visa

Credit Card Number

Expiration

CVC

Name

on

the

Credit

Card

Credit Card Billing Address

City

State

Zip

Signature

Your above signature is affirmation of having reviewed and understood the terms and conditions outlined in this itinerary and in the following Key Items to Know Before You Leave Home. Questions, please contact Kelly Villasuso at 843-237-9903;

kelly@premiertravelsc.com. Deposits are utilized to secure services on your behalf and are nonrefundable. Deposits are transferrable to a future Expertly Done Culinary & Wine Travel tour for one year. A 3% transaction fee will be charged to credit card payments on the balance.

Key Items to Know Before You Leave Home

We strongly encourage you to read this document in its entirety before you begin your journey. A couple key highlights include:

- Make sure your airline reservations reflect the correct dates, cities, name(s), and seat arrangements.
- If traveling internationally, confirm that your passport is valid for six months beyond the completion of your trip (an entry requirement in many countries) and that you have all necessary visas.

If you have any questions or concerns, contact Premier Tours & Travel.

General Terms and Conditions

Premier Tours & Travel ("Agency") represents and is an agent for carefully selected tour operators, destination management companies, transportation services, hotels, and restaurants, all of which are disclosed principals and independent contractors. The Agency is not responsible for any injuries, damages, or losses to any traveler in connection with mechanical or construction difficulties, social or labor unrest, adverse climatic conditions, diseases, terrorist activities, or any unnamed actions, omissions, or conditions outside the Agency's control. By registering for this program and embarking upon his/her travel, the traveler voluntarily assumes all risks involved in such travel, whether expected or unexpected. Traveler is hereby advised of such risks and advised to obtain appropriate insurance protection.

Special Events and Tours

All components, services, and suppliers related to this itinerary have been selected by the client, including selected private events, experiences, and entertainment. The Agency is solely acting as the tour / event coordinator and under the guidance of the incoming land supplier(s), the selected tour operator(s), and the client.

If there are any discrepancies between the terms of this agreement and the terms of any other agreement between the suppliers/tour operators and the client or group, referring to the client or group party to this itinerary/contract only, then the terms of this agreement shall govern.

Package Itinerary and Inclusions

The confirmation provided to the client sets out the package inclusions. Services not described in the confirmation are not included in the package. The confirmation sets out the Tour Package Itinerary. Times indicated may vary depending on third-party supplier confirmation and matters beyond its control and/or the control of the Agency. The Agency and/or its independent tour operators and incoming land suppliers reserve the right to modify or reschedule programs and itineraries (including arranged sightseeing, accommodations, aircraft, trains, vessels, and so forth) at any time due to unforeseen circumstances, "force majeure," and/or other circumstances beyond their control. This could include but is not limited to: Delay in departure due to flight disruption, closure of a hotel, strikes, riots, natural occurrences (e.g., weather related, such as hurricanes, tsunamis, wildfires; health related, such as local outbreaks, epidemics, pandemics), decisions by state governments or tourist organizations that force alterations to a planned itinerary, its duration, time spent in a city and/or requiring the need to remove a city or part of from the itinerary.

The Agency reserves the right to cancel, modify, alter, reschedule, or substitute all or any part of the services when necessary or advisable without incurring any liability. Should this occur, the Agency, agrees to provide the best reasonable alternative available. Every effort is made to operate itineraries as planned, but alterations may need to be made to accommodations, activities, and so forth after the final itinerary has been issued.

Program Director Group Policy

The group must have a designated representative or program director accompany the tour from beginning to end as a Director/Group Escort. The Director/Group Escort's responsibilities will include but are not limited to:

- Ensuring individual hotel/restaurant incidental charges incurred by individual guests have been paid prior to departure; charges not collected will be the responsibility of the client/group and not that of Premier Tours & Travel
- Arranging luggage pulls time/group check-in

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- Ensuring that all vouchers are presented to suppliers at the beginning of each service
- Premier Tour & Travel Director/Group Host is a manager, problem solver, organizer, and friend, and she/he often must juggle trying to keep everyone happy at once; no simple task, given that each guest has individual opinions, likes, and dislikes.
- If you have a problem, we will be happy to promptly try to help solve it when we are advised, so it does not become a broader situation.

Expert Hosts

If your tour includes an Expert host and the Expert host cancels due to unforeseen circumstances, Premier Tours & Travel has the right to substitute another Expert host (e.g., a chef) in such an emergency (timing allowed) and/or the tour will continue in its entirety.

Deposits

Premier Tours & Travel, Inc. and independent tour operators/packages **require(s) a NONREFUNDABLE deposit. Deposits are utilized to secure services on your behalf and are nonrefundable. Deposits are transferrable to a future Expertly Done Culinary & Wine Travel tour.**

Balances

Final balances due on tours/packages are payable in full in accordance with the requirements of third-party providers and/or 90-days in advance of departure. Balances paid via credit card will be charged a three percent (3%) transaction fee.

Gratuities

Gratuities for the guides, drivers, and other service providers encountered (e.g., bellman, concierge, server) **are not included, unless otherwise stated**, and are at the discretion of the client.

We have chosen not to include motor coach driver and guide gratuities in the price of your tour because we believe that gratuities are an important way for you to express your appreciation.

We ask you that you extend gratuities on an individual basis rather than as a group, and we offer the following guidelines to assist you in determining an appropriate amount.

- USD \$10.00 per traveler, per day for the hotel and/or villa staff, or equivalent amount in local currency.
- USD \$5.00 per traveler, per day for the driver, or equivalent amount in local currency.

Payments Terms

Client/group balance shall be paid to the Agency for the purchase price for all bookings no later than 90 days prior to the tour departure. If full payment is not received prior to the designated due date, the respective booking(s) for any and/or all spaces on the tour may be cancelled at Premier Tours & Travel's sole discretion.

Travel Insurance

Should the unexpected occur, the Agency recommends being protected prior to and during client travels to ensure the client's travel investment and well-being are protected. If the client wishes to purchase travel insurance, please see our website www.premiertravels.com or call our office at 843.237.9903.

Cancellation

In the event of cancellation by the client, the following will be assessed prior to departure:

Between 60 - 90 Days Prior to Departure – 50% NON-REFUNDABLE

Between 30 - 60 Days Prior to Departure –75% NON-REFUNDABLE

Fewer than 30 Days Prior to Departure – 100% NON-REFUNDABLE

Should the client wish to cancel any travel arrangements, the client must notify the Agency in writing. Please note, deposits are

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utilized to secure services on your behalf and are nonrefundable. Deposits are transferrable to a future Expertly Done Culinary & Wine Travel tour.

For itineraries that include outside vendors such as cruise companies, please see their Terms & Conditions for cancellation policies.

Alterations by Client

If the client requests any amendments to airline travel arrangements once the booking has been confirmed, **an amendment fee of \$350.00 per alteration will be charged in addition to any fare increases.** If the client requests any changes in services or accommodations once travel commences, the Agency will do everything possible to accommodate the request, however, the client will be liable for any cancellation/retention charges that may be levied for the previously booked service and/or for any costs incurred to secure revised arrangements.

Refund Policy

There is no refund for the unused portion of a partial trip if a client does not complete all confirmed days of travel. No refunds will be made because of airline delays, unused services, and/or other acts beyond the control of the Agency.

Liability

The client agrees that the Agency, notwithstanding any other terms or conditions of this agreement, is not responsible for any claims, losses, damages, costs, or expenses arising out of injury, accident, sickness, disease or death damage, loss or delay of baggage or other property, or delay, inconvenience or loss of enjoyment resulting from any cause beyond the reasonable control of the Agency, including but not limited to: mechanical breakdowns, fire, theft, civil disturbances, strikes, government actions, weather and other factors and causes beyond its control.

Accommodation Information

Hotel Bookings

Hotels are selected by the client, with the guidance of the Agency, tour operator, and incoming suppliers. Hotels are paid in advance for the client/group and are **non-refundable after payment is made.**

Please be advised that certain mandatory, hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable at check-out. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Our standard is to provide the best hotel accommodations and services available to us while acknowledging that quality varies depending on where you travel. We select hotels and villas for their location, comfort, ambiance, style, service, and value.

Room assignments are made by the hotel's front desk staff, usually on the day of arrival. This allows for a random, impartial assignment of rooms of the better rooms from the hotel's available inventory that day.

Charges on hotel bills such as telephone, laundry, in-room movies, room service, liquor, or massages are not included in the price of the journey. Charges of this type are guests' responsibility and should be paid directly to the hotel cashier prior to departure.

Adjacent or Connecting Rooms

If you have requested adjacent or connecting rooms when making your reservation with Premier Tours & Travel, we have already advised your hotel(s) of your preference. However, please note that not all hotels offer such rooms, and we cannot guarantee their availability.

Air Conditioning

Air conditioning varies from locale to locale, particularly outside of the United States. European air conditioning is usually far different from what is found in the United States. For example, European air conditioning is far less efficient/effective than what you may experience in your own home. What is more, the use of air conditioning in certain countries is strictly controlled by the government (rather than by hotel partners). For example, air conditioning may or may not be available in Italy during the spring and fall months due to Italian laws, and in Switzerland hotels can only be cooled to a maximum of 5° C below the outside

temperature.

Documentation Required for Travel

Passports, Visas, and Client Responsibilities

For international travelers, a passport with at least six months validity beyond completion of travel is required. **The client accepts full responsibility for obtaining all travel documentation, including but not limited to passport, entry visas, and permits prior to commencement of travel, and is solely responsible for any consequences resulting from missing or defective documentation.** Any information or advice given by the Agency regarding visas, vaccinations, climate, what to pack, baggage, and so forth, is purely advisory and provided as a courtesy. The Agency is not responsible of any errors or omissions within the information provided by third parties. Visas may be required to travel to the client's chosen destination and U.S. citizens should consult with the appropriate Consulates and Embassies. It is the responsibility of the individual traveler to secure the proper documentation prior to commencement of travel.

The Suppliers secured by Premier Tours & Travel reserve the right to refuse carriage to any passenger who has not complied with applicable laws, regulations, orders, demands, or requirements or whose documents are not complete. For U.S. passport holders, country-specific documentation and passport validity requirements are accessible at <http://travel.state.gov/content/passports/english/country.html>. Due to frequent changes, Premier Tours & Travel cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on the foregoing website.

Airline Information

Flight Arrivals, Departures and Air Services

International airfare may be purchased through the Agency for travel originating in the United States. By using Premier Tours & Travel services, the client agrees that the Agency, in purchasing, selling or otherwise arranging air transportation, is acting only as the client's agent and is not liable or responsible for any accidental death, personal injury, illness, property damage, delay or other loss or expense of any act of God, or any actions or omissions (including any failure to provide services) or default of, any carrier. All carriers are independent contractors and are not owned, managed, controlled, or operated by the Agency. The client's airline ticket constitutes a contract between the client and the airline (and not with the Agency/Premier Tours & Travel), even if purchased through the Agency. The Agency is not liable for, and does not assume responsibility for or accept claims with regard to seat assignments, name changes, schedule changes, flight changes, missed connections, cancellations, claims for a refund or reimbursement of airline ticket fees, or any other loss or expense incurred by the client for any reason whatsoever (including, without limitation to bankruptcy, insolvency, reorganization of a carrier or similar relief from creditors) when purchasing or using the carrier's services.

If the client misses a connection, cancels, or changes his/her/their flight and the flight does not arrive within one hour of scheduled transfer time, it is the client's responsibility for securing transfers to the client's destination.

Airline Seat Reservations

Due to the different policies and/or charges regarding client seat preferences, types of aircraft, and so forth, it is the client's responsibility to secure and/or confirm seat preferences with the individual airline chosen for travel.

Airline Security Measures

The Transportation Security Administration's (TSA) Secure Flight program requires that your name and date of birth provided to your airline exactly match your name and date of birth as they appear on the government-issued photo ID (i.e., passport or driver's license) that you present during security screening. If you made your air travel arrangements through Premier Tours & Travel or a travel agent, please take a moment to verify that the name and date of birth you provided precisely match the information shown on the identification you will use while traveling. If you made your own airline reservations, please ensure that the airline has the correct information.

The name and date of birth you provided will be compared against the TSA's No Fly List for security purposes. Please note that this security check will occur well in advance of your actual flights, and thus prior to the printing of your boarding passes. Due to differences in airport boarding pass systems, boarding passes may not always display the exact name you provided, and the absence of a middle name or initial, hyphens or apostrophes on your boarding pass should not present any problems when clearing airport security or boarding your flight.

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Due to heightened security regulations, certain items, such as a metal nail file, a cigarette lighter and/or a pocketknife, may not be permitted in your carry-on luggage. In addition, liquids, gels, and aerosols in carry-on bags must be packaged in 3.4-ounce bottles or less by volume.

Finally, please be sure to arrive at your airport with plenty of time to pass through security. According to the TSA, wait times vary by airport, checkpoint, and time of day.

Luggage Handling and Restrictions

For Domestic Travel, please check with the applicable airline carrier for luggage restrictions.

Due to space restrictions, we ask that the client please limit checked luggage to one suitcase per person weighing no more than 50 lbs. (23 Kg). Luggage exceeding the maximum restrictions is subject to expensive overage fees or is at risk of being left behind. Many airlines are now charging fees for checked luggage, regardless of the number of bags.

Although every effort is made to handle guests' luggage carefully, we cannot be responsible, assume liability or accept claims for loss or damage to luggage and personal effects due to breakage, theft, or fair wear and tear through hotel airline and group carrier handling. For additional information with regards to luggage, please contact the individual carrier.

Lost Luggage

Lost luggage is an unfortunate possibility in today's world of airline travel. Some helpful hints to consider: Pack some basic clothing in your carry-on bag. Split your items between your suitcase and a traveling companion's suitcase. Do not pack any vital medications or valuables in your checked luggage. Confirm that your luggage is checked and tagged to your destination at airport check-in. Be sure to place your luggage claim tags in a secure place during your flight. File a claim for any missing luggage immediately before leaving the baggage claim area. Secure a case number and contact information for follow-up communications and be certain that the airlines have your onward itinerary.

NOTE: If filing a claim for your missing luggage is likely to result in a significant delay, and if you have access to a phone, please attempt to advise our local transfer provider of your status. Please note that your Premier Tours & Travel Director/Group Host can assist you with airline communications but has no inside contacts to guarantee or expedite the recovery of lost luggage.

Damaged Luggage

Premier Tours & Travel cannot assume responsibility for damaged luggage.

Lost or Left-Behind Items:

Be sure to take a moment before departing each airplane/motor coach/hotel/villa for any items you may have left behind. Keep in mind that nightwear, travel alarms, jewelry, and cameras are the items most frequently left behind. Always check drawers, closets, in-room safes, wall hooks and under beds before departing the hotel/villa.

Please be advised that the recovery of any personal items lost or left behind during a Premier Tours & Travel tour is solely the responsibility of the guest. We ask that guests work directly with any hotel, restaurant, or other location where they suspect lost items may have inadvertently been left behind. In addition, all costs associated with the recovery of lost or left-behind personal items, either during or after a journey is the responsibility of the guest.

Additional Transportation Information

Motor Coach

Should motor coaches (or mini coaches) be used for transportation and sightseeing on your Premier Tours & Travel journey, it may or may not be equipped with restrooms. However, several rest stops are scheduled into each day's sightseeing and activities for your comfort and convenience. All motor coaches and mini coaches will be air conditioned for your comfort. Sometimes, the distribution of cool air is unequal. Most motor coaches tend to be cooler toward the rear than toward the front. Your driver will make every effort to ensure the temperature is balanced. Please note that smoking (including e-cigarettes and other electronic smoking devices) is prohibited aboard the motor coach.

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Personal Dietary, Mobility & Other Health Considerations

Special Dietary Requests

The restaurants, hotels, caterers, and numerous other partners we work with will all do their best to accommodate special dietary request from Premier Tours & Travel's guests. However, given the diverse nature of those food providers (from small wineries to grand hotels to world-famous restaurants), some of our partners are better able to accommodate such requests than others. We, therefore, cannot guarantee that all dietary requests can be accommodated at every meal. Also, please note that where dietary requests can be accommodated, choices will frequently be limited.

Mobility Issues and Other Health Considerations

For this itinerary, you should be able to easily walk one to two miles, which may include climbing one or two flights of stairs and walking over uneven pavement, groomed hiking trails or cobblestones. Standing up to one hour or more may be required.

Your journey is moderately paced, and may include some early morning hotel departures, one or two on-tour flights, and extended travel times in the motor coach.

We regret that this itinerary cannot accommodate wheelchairs or motorized scooters. Likewise, we regret that we are unable to provide individual assistance to guests with walking difficulties or other personal needs. The responsibility of the Host who accompanies your trip is to ensure that the larger group enjoys a relaxing and informative journey, and he or she cannot be relied upon to provide ongoing individual assistance to any one guest. Guests requiring such individualized assistance must be accompanied by an able-bodied companion who can provide it.

Additional Information

Shopping

Some travelers love to shop; other have little interest. We try to accommodate everyone. Rest stops are a necessity when traveling; occasionally we will allow extra time at these stops when they offer something of interest to all, or to provide just a bit of shopping time.

Some areas that you will visit on your journey are noted for their shopping opportunities. Guests wishing to take advantage of these opportunities should refer to a local guidebook or contact the hotel concierge. Guests who wish to go shopping are encouraged to exercise their discretion and use caution, as quality and terms of sale (such as return policies) can vary from vendor to vendor. Please note that many shops in Europe are closed on Sundays.

Courtesy – Please Be Prompt!

Please be considerate of your fellow travelers by being on time for motor coach and sightseeing departures. Although we try not to run on a rigid schedule, 15 minutes wasted, four times a day results in an hour delay in reaching that evening's destination.

Cell Phones

We understand and appreciate the value of instant communication when we travel. Cell phones allow us to keep in touch with friends and family, and it is reassuring to know that loved ones can contact us in the event of an emergency. However, the use of cell phones can be disruptive to other guests who are enjoying their vacation. As a courtesy to others, we ask that guests refrain from cell phone usage during motor coach travel.

Using Credit and Debit /ATM Cards

For convenience and competitive exchange rates, we suggest using major credit cards for purchases or using a debit/TM card to obtain cash for purchases at the many conveniently located ATMs. Please note that using a credit card for purchases in a growing number of European countries requires a "chip-and-PIN" credit card with an embedded microchip and an associated PIN number. (This PIN number is specific to the credit card and is NOT the same as the PIN associated with your debit/ATM card.) If you have questions about using your credit card in a foreign country, please contact your bank in advance of your journey.

Most travelers find it useful to have a modest amount of local currency with them when they arrive in a foreign country. If upon arrival you require local currency, you can visit one of the many currency exchange facilities at the airport or use an ATM.

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We recommend contacting your bank in advance of your departure to ensure that you will be able to use your debit/ATM and credit cards while traveling. When contacting your bank, be sure to notify them of your travel dates and destination. This will allow the bank to anticipate charges being made outside of your local area and help prevent the bank from incorrectly suspending your cards for charges that might otherwise appear suspicious.

We also recommend that you make a photocopy of the front and back sides of your debit/ATM card credit cards to leave with someone at home who can assist you in the event your cards are lost or stolen.

Customs and Tax-Free Shopping

Upon re-entry into the United States, U.S. residents may bring back \$800 worth of items duty-free, provided those items physically accompany the traveler back into the country. There are limits to the amount of alcohol and tobacco that can be a part of this exemption. As of this writing, those limits are one liter of alcohol, 200 cigarettes and 100 cigars per traveler. Customs regulations are subject to change without notice, and we therefore recommend that you confirm the accuracy of these limits if you plan on bringing alcohol or tobacco products back from your journey. Please call your local Customs office or consult the U.S. government's Customs website at www.cbp.gov.

General Safety Awareness

It is always advisable to lock airline tickets, passports, and valuables in a safe. When in public, always try to be aware of your personal security and safety. Do not carry anything of value in your outside pockets, be mindful of your surroundings, and exercise the same commonsense precautions that you would at home.

Photos and Video Taken by Premier Tours & Travel

Premier Tours & Travel will occasionally use photos or video footage taken by guests or Premier Tours & Travel's Directors during our tours for promotional purposes. If you prefer that your likeness not be used in any marketing activates, please notify your Premier Tours & Travel Director/Host at the beginning of your journey.

Traveling with Minors

If you are traveling internationally (including inbound travel into the U.S. from abroad), please be advised that many foreign countries have added specific entry requirements for minors under the age of 18 who are traveling without one of both parents. These requirements have been implemented to help stem the growing problem of children being abducted and taken abroad, usually by a parent during a divorce or custody dispute.

Expectations Versus Reality

We have been traveling for most of our lives, and one thing we have learned from our travels is that every journey begins with some preconceived image of what to expect along the way. When the actual experience exceeds our expectations, we feel joy. When it falls short, we feel disappointment.

We have carefully planned each itinerary. Yet with all our attention to detail, you should expect the unexpected when you travel. For example, behind every journey there are literally hundreds of persons, each of whom has a responsibility to do and say what is right should one or two let you down, and such things do happen. We hope you will have the flexibility to accept the reality of the situation rather than let an isolated incident upset your vacation.

So much of the fun of travel is to experience the unexpected. We hope you share that philosophy.

All of us at Premier Tours & Travel wish you a fun and enriching journey.